

PERSON-CENTERED SERVICE PLAN (PCSP) PERFORMANCE STANDARDS	NUMBER OF PCSPS THAT MET THE STANDARD	PERCENT OF PCSPS THAT MET THE STANDARD	NARRATIVE SUMMARY/EXPLANATION
<p>Person-Centered Service Plans (PCSPs) document choice of services and providers, PCSPs address assessed needs (including health and safety risks) and personal goals of ALTCS members. PCSPs are updated in accordance with the AHCCCS timeframes outlined in AMPM Chapter 1600, and services are delivered in accordance with the member PCSP including the type, scope, amount, duration, and frequency specified in the PCSP.</p>			
<p><i>A narrative summary/explanation is required for each measure found to be below the compliance standard of 86% of the total PCSPs audited to include reasons why target was not met; strategies that will be utilized to comply with the performance target, and timeframe for the Contractor to come into full compliance. Additionally AHCCCS reserves the right to issue further corrective action, as determined to be appropriate.</i></p>			
Total # of PCSPs audited:			
<p>1. Choice of services and providers:</p>			
<p><i>The PCSPs documented member choice of services and providers in accordance with the federally mandated PCSP process and requirements.</i></p>		#DIV/0!	
<p>2. Service plans address assessed needs and personal goals of ALTCS members:</p>			
<p><i>The PCSPs audited, included documentation of member needs (including health and safety risks) and progress towards person goals and desired outcomes in accordance with the federally mandated PCSP process and requirements.</i></p>		#DIV/0!	
<p>3. Service plans are updated in accordance with the AHCCCS timeframes:</p>			
<p><i>The PCSPs audited, included documentation that the PCSPs were reviewed with members/Health Care Decision Makers (HCDMs) and revised in accordance with the PCSP timeframes outlined in AMPM Chapter 1600, as well as the federally mandated PCSP process and requirements.</i></p>		#DIV/0!	
<p>4. Services are delivered in accordance with the service plan including the type, scope, amount, duration, and frequency specified in the service plan:</p>			
<p><i>The PCSPs audited, included documentation of services including the type, scope, amount, duration, and frequency specified in the PCSPs for ALTCS funded and non-ALTCS funded services, as well as verification of service delivery, including action plan follow-up in accordance with the federally mandated PCSP process and requirements.</i></p>		#DIV/0!	
Total:		#DIV/0!	